

BOIL ALL DRINKING WATER



Hiervan el agua antes de usarla.

Your public water system is under a boil water order. You are advised to take the following actions:

- 1. Boil water vigorously for three minutes prior to use. Use only boiled water for drinking, brushing teeth, diluting fruit juices and all other food preparations, or consumption.
- 2. LET WATER COOL SUFFICIENTLY BEFORE DRINKING.
- 3. If water cannot be boiled, use or provide an alternative water source such as bottled water.
- 4. Do not use ice from a household automatic icemaker or use any ice made with unboiled water from this system. Remake ice cubes with water that has been boiled or buy ice.
- 5. Disinfect dishes and other food contact surfaces by immersion for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.

Water used for bathing does not generally need to be boiled. Supervision of children is necessary while bathing or using backyard pools so water is not ingested. Persons with cuts or severe rashes may wish to consult their physicians.

SEE REVERSE FOR ADDITIONAL INFORMATION





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Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

The Missouri Department of Natural Resources has issued a **Boil Water Order** for Maysville PWS, ID# MO1010510 located in DeKalb County.

The order was issued on August 28, 2024 because the system an exceedance of the maximum turbidity level standard by having turbidity levels above 1 nephelometric turbidity unit (NTU) on August 5, 2024 and August 6, 2024. In addition, the chloramine residual (measured as total chlorine) at the entry point to the distribution system was less than 1.00 mg/L on August 9, 10 and 12 of 2024. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. Inadequately treated water may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

The order will remain in effect until finished water turbidity levels and disinfection residuals once again meet turbidity and disinfection standards and water samples in the distribution system are absent of total coliform bacteria. You will be notified when the boil water order is lifted. You can reach the staff of your water system by calling:

Michele allwood at 816-449-0490 (Phone #)

A description of the cause of the problem and actions being taken to correct it are:

Turbidity levels are out of range with State regulations. Working with our chemical supplier, Missouri Rural Water Association and the Department of Natural Resources to correct the issue.

For additional Information, you may contact the Kansas City Regional Office at 816-251-0700 or the Public Drinking Water Branch at 573-526-6925.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.