



BOIL WATER NOTICE

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

MAYSVILLE

The Missouri Department of Natural Resources issued a Boil Order for Maysville effective on August 28, 2024. Maysville did not maintain the turbidity level of water entering the distribution system at or below 1.0 turbidity units on August 5th and 6th of 2024 as required by safe drinking water regulations. In addition, Maysville did not meet the required minimum disinfection residual entering the distribution system of 1.00 mg/L for chloramines (measured as total chlorine) on August 9th through 12th of 2024. Turbidity is a measure of suspended particles in your drinking water. Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What should I do as a customer?

1. **Boil all water vigorously for three minutes prior to use.** Use only boiled water for drinking, brushing teeth, diluting fruit juices and all other food preparations or consumption. Use of bottled water may be a feasible, though relatively expensive, alternative to boiling tap water when under a boil water order.
2. **Do not use ice from a household automatic icemaker or use any ice made with unboiled water** from this system. Remake ice cubes with water that has been boiled or buy ice.
3. **Disinfect dishes and other food contact surfaces** by immersion for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
4. **LET WATER COOL SUFFICIENTLY BEFORE DRINKING.** Water used for bathing does not generally need to be boiled. Supervision of children is necessary while bathing or using backyard pools so water is not ingested. Persons with cuts or severe rashes may wish to consult their physicians.
5. **People with severely compromised immune systems**, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.
6. You may call the U.S. Environmental Protection Agency (EPA) Drinking Water Hotline at 1-800-426-4791 which is available to answer questions. The hotline operates 9:00 a.m. to 3:00 p.m. Central Time, Monday through Friday.

What happened? What is being done? (PWS describe corrective action.)

Turbidity levels are out of range with State regulations. Working with our chemical supplier, Missouri Rural Water Association and the Department of Natural Resources to correct the issue.

For more information, please contact water system staff indicated below:

Michele Allwood at (816) 449-0490 or PO Box 470, Maysville, MO
(Name of water system contact) (Phone number) (Mailing address) 64469